

## Teamwork

### Passionate about helping people

Our dream is that customers are so impressed with our service they want to come back...and bring their friends. To do that, we've got to mesh. The whole team has to be passionate about helping people. We work together, we all have the same goals, and helping each other is encouraged. Get in on the dream team – you'd like it here.



## Development

### Empowering support

This is going to sound a bit “corporate”, but our best-in-class customer experience is built on a culture of support, passion, and learning. We know you can't support our customers if you don't feel supported. That's why you get great training and development to build on your talents and to prepare you for your next career

move.

## Flexibility

### Work-life balance

We love what we do, but we also know that it is just one part of who we are. We believe in balance and go out of our way to make sure our team enjoys it. In TELUS Stores, students can set their availability around their studies and parents know their home life won't have to suffer just because they are dedicated to their careers. Work-life balance is as important to us as it is to you.





people's lives.

## **Impact**

### **Improving lives**

At TELUS Stores, everyday tasks make a big difference in people's lives. We bring the Internet to a customer's first home or we get them started on a personal transformation with a wearable and an app. And throughout the year, our team takes time to volunteer and fundraise for groups in our communities. We love helping our customers and improving